



Wiand Dental Lab, Inc. warrants that all custom dental prosthesis and products are made according to your specification and fit the cast provided by your impression. If the prosthesis or product fits the model but not the mouth, there is a discrepancy in the impression provided and thus Wiand Dental Laboratory will not be responsible. Subject to the return of the restoration or product that is placed and then fails, the lab will repair or replace it without charge for the cost of materials and workmanship as follows:

- ✓ Removable dentures including screw retained dentures but excluding economy dentures, immediate dentures, immediate acrylic, flippers, immediate flexible nylon partials and night guards – **up to 1 year if the failure is due to defects in materials and workmanship.**
- ✓ Economy Milled Dentures – **6 months**
- ✓ Immediate dentures, immediate acrylic flippers, immediate flexible nylon partials and night guards – **up to 90 days if the failure is due to defects in materials or workmanship.** An immediate denture or partial denture requiring a reline after teeth have been extracted is not warrantied. As the tissue remodels after teeth have been extracted, it is expected that an immediate denture or partial will require a reline as normal protocol.
- ✓ Milled implant bars – **5 years.** Implant bars with less than 12mm of interocclusal space and cantilevers that exceed 15mm are not warrantied.
- ✓ Crown & Bridge – **2 years.** Any restorations returned within two years that were prepped to the manufacturers recommendations but fail due to defects in materials or workmanship will be replaced or repaired at no charge.

Our limited liability warranty also applies to All-on-X cases in the following regard:

- ✓ Provisional – **9 months**
- ✓ Final hybrid acrylic bridge – **1 year**
- ✓ Teeth – **1 year**
- ✓ Milled implant bar – **5 years (If bar needs to be replaced, teeth will also be replaced pro-rated 20% per year).** Implant bars with less than 12mm of interocclusal space and cantilevers that exceed 15mm are not warrantied.
- ✓ Zirconia Crowns on a Milled Implant Bar – **2 years**

Any implant assisted or supported prosthesis is not warrantied due to implant failure nor do we warranty implant parts or components. Please refer to creators warranty for the corresponding implant system used.

Implant components such as transmucosal abutments (ie. Multi unit, low profile abutments etc.), titanium cylinders and prosthetic screws are not warranted by Wiand Dental Lab. These items are subject to the warranty of the manufacturer that made them.

All repairs or replacements must be completed in-house at our laboratory. Repairs made on any prosthesis or product fabricated by another laboratory will not be covered by our limited warranty.

Your account must be in good standing to honor any warranty.

If a new impression is requested and declined, warranty will not be honored.

The patient must see the doctor on an annual basis to maintain the warranty.